



Smart911™



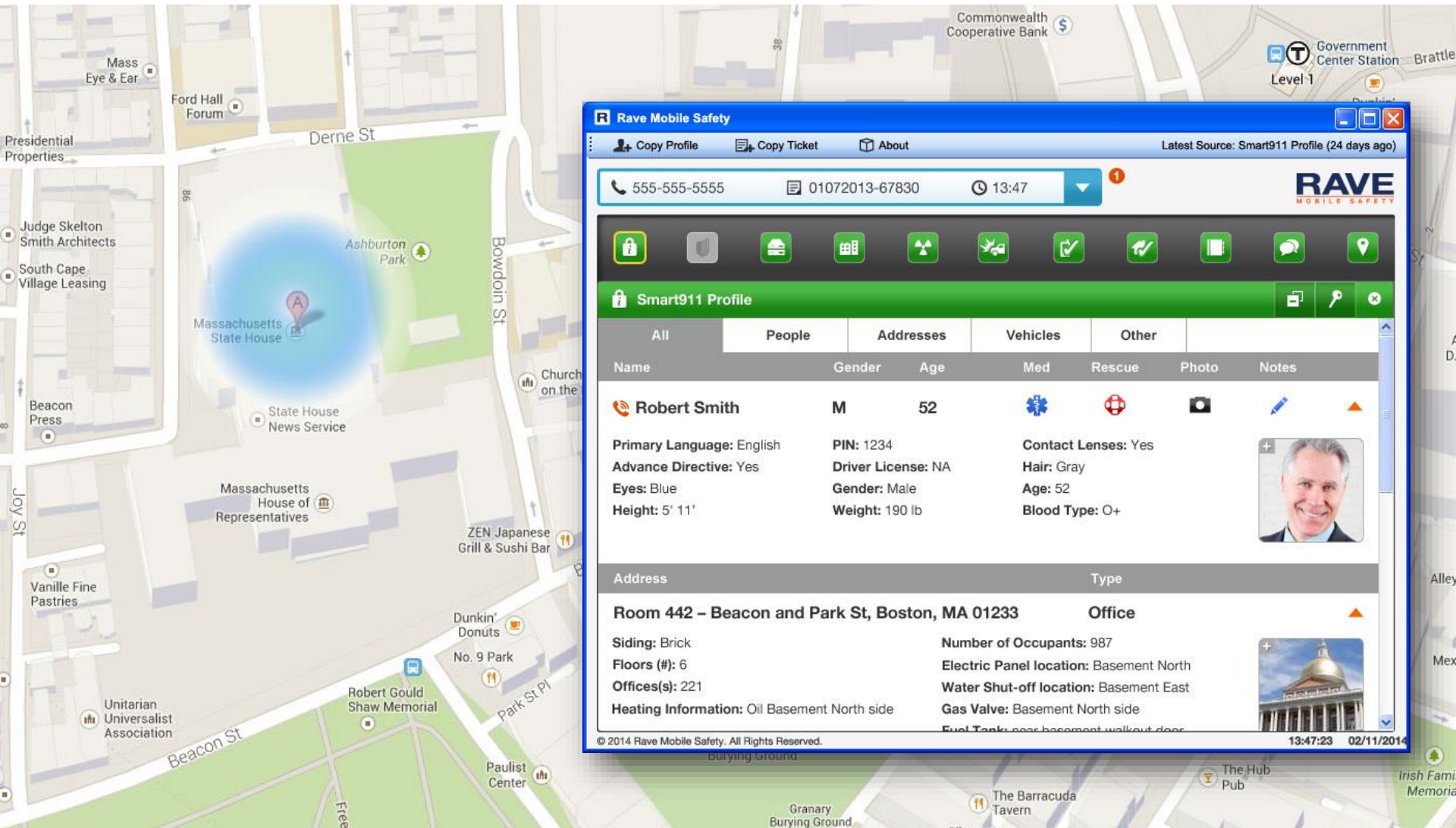
Presented by:
Butler County Sheriff's Office

What happens
when you can't
communicate?



- Deaf, Hard-of-Hearing
- Speech-Impaired
- Seizure
- Allergic Reaction
- Home Invasion
- Panicked Call
- Diabetic Coma
- Heart Attack
- Stroke

Smart911 Speaks For You



Provide 9-1-1 Additional Information

Photos of you and family

Emergency shut-offs

Medical conditions

Emergency contacts

Addresses



Mary



Carlos

Medications

Pet information



Nick



Anna



Max

Disabilities

Bedroom locations

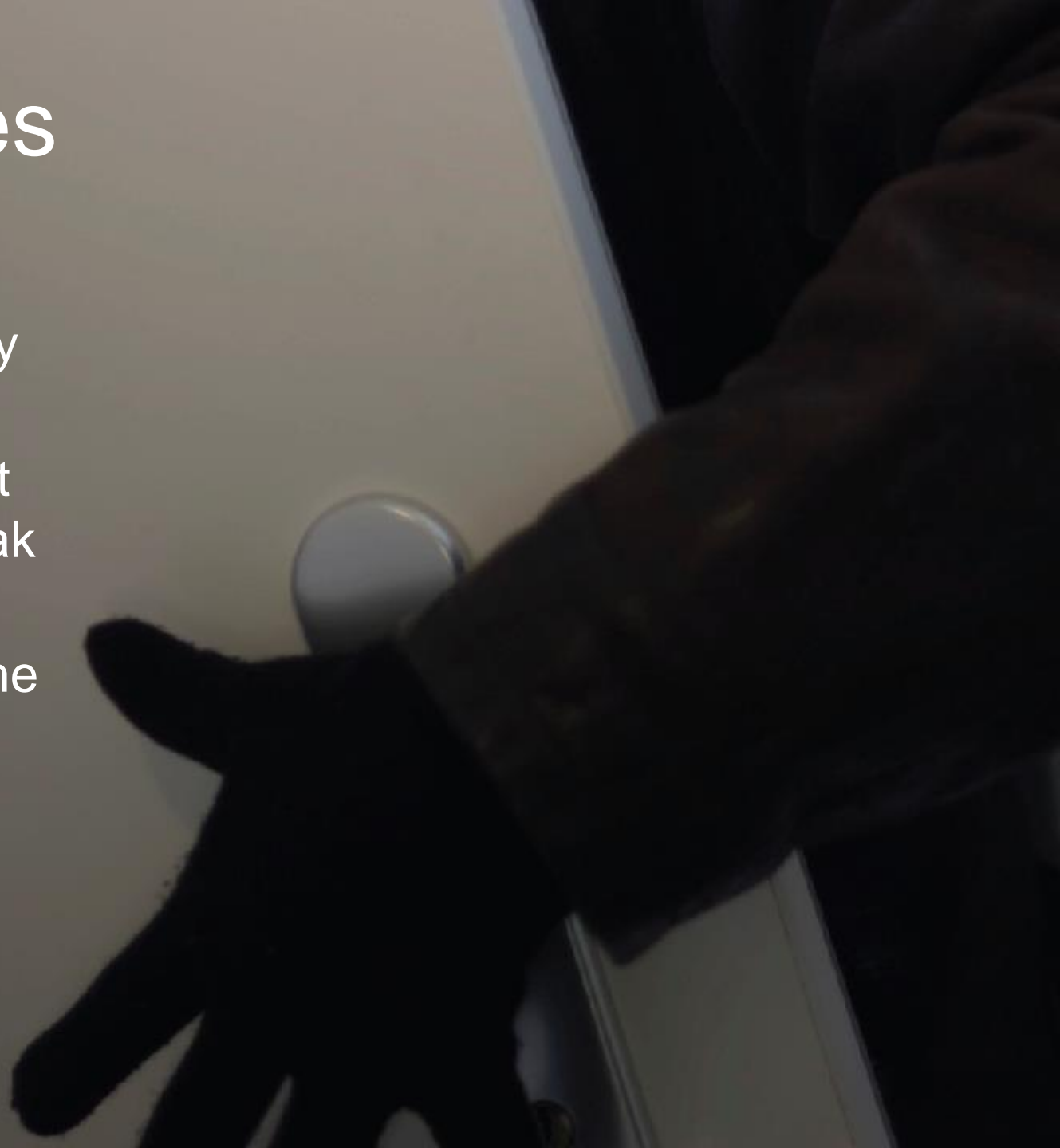


Photos of your Family

- 5 year-old daughter went missing
- 9-1-1 had photo, age, physical description
- Located within 20 minutes

Addresses

- Woman home during burglary
- Hides in closet and can't speak
- 9-1-1 had home address and sent first responders immediately



Personal Information

- A small child calls 9-1-1, but can't communicate
- 9-1-1 had parent's name and used that information to have child hand mom phone
- Did not have to send first responders to house



Stranded Person on Highway

What if you needed help,
but 9-1-1 couldn't hear you?

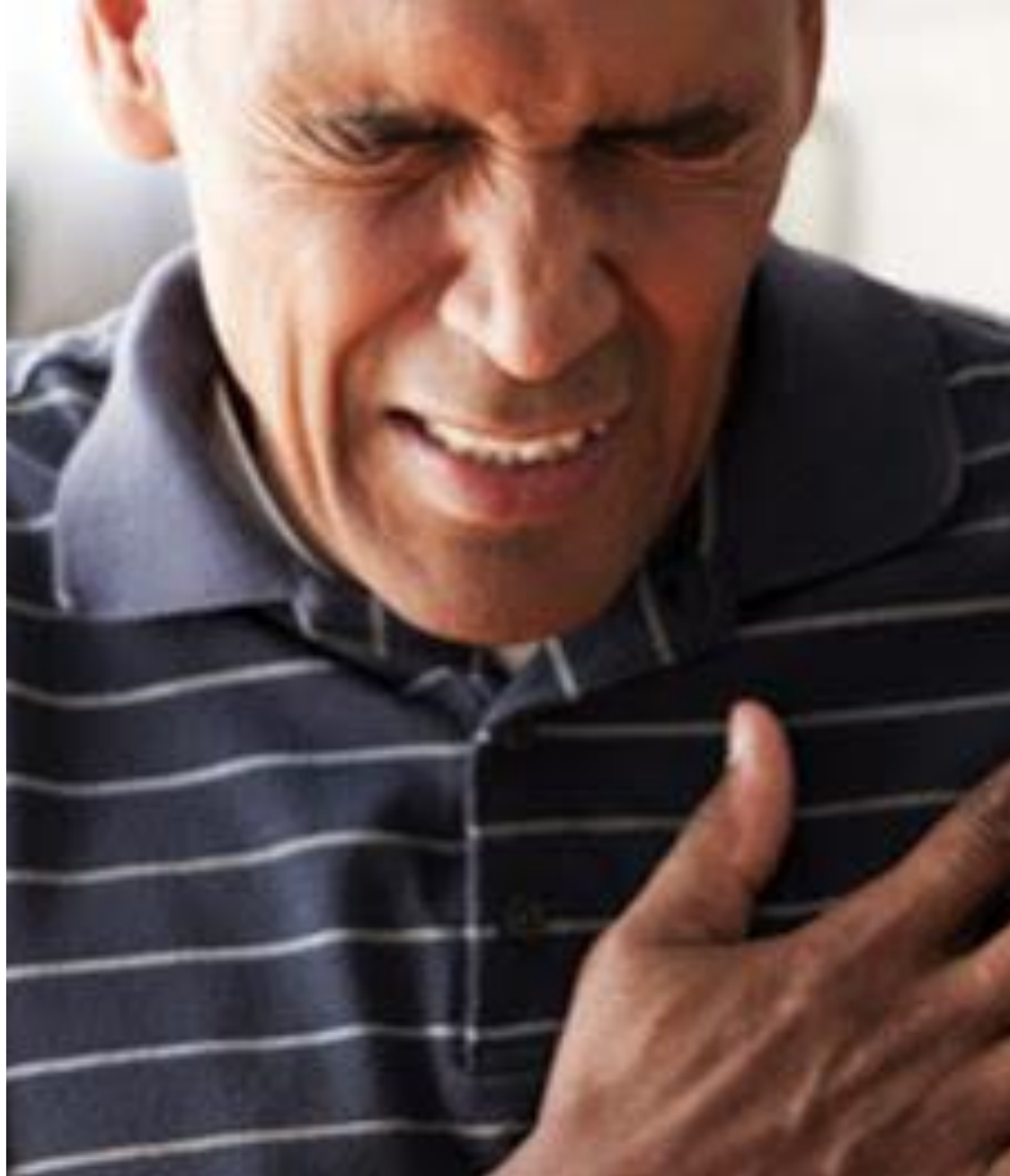


Vehicle Information

- Person stranded on highway during snowstorm
- 9-1-1 cannot hear caller and call is dropped
- Rebid location, texted with caller, located vehicle on side of road

Medical Information

- A woman called 9-1-1 and stated her father was having chest pains
- The 9-1-1 dispatcher used the Smart911 Safety Profile to access the man's medical condition
- EMS and hospital had full understanding of medical history



Household Information

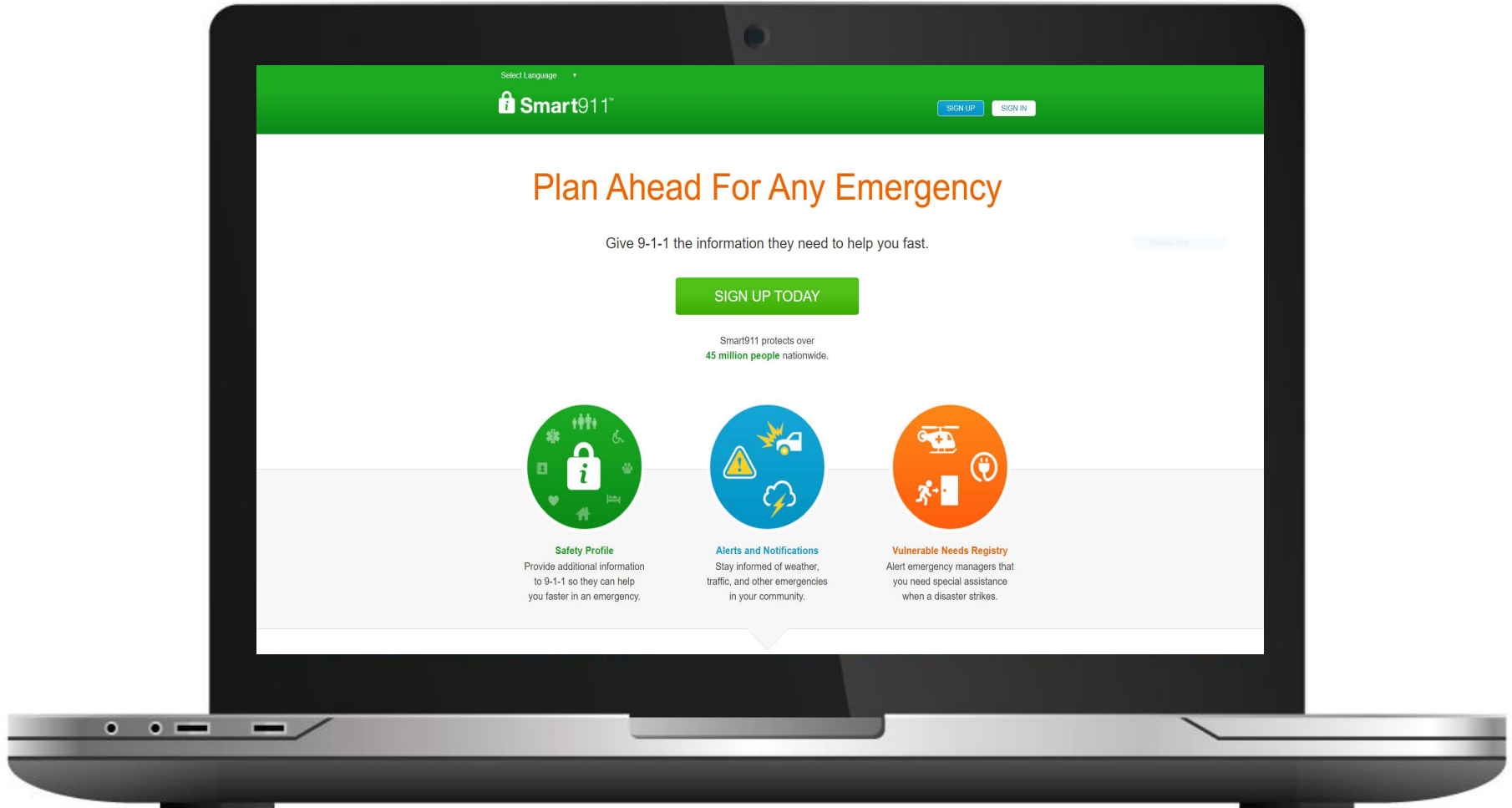
- Man calls 9-1-1, but can't communicate
- His cell phone doesn't not provide accurate location
- 9-1-1 had home address and pulled him out of home when house was on fire



How Does Smart911 Work?



Sign up at www.smart911.com



Citizens Create a Smart911 Safety Profile

Smart911[™] What Is Smart911? About Smart911 News & Events

Profile Preferences Account Settings FAQ

Hi, Emily Profile Strength 84% [IMPROVE PROFILE](#)

People / Household [+ ADD](#)

- Emily M White
Female - 35
[Edit Basic Info](#) | [Edit Details](#) | [Remove](#)
- David H White
Male - 35
[Edit Basic Info](#) | [Edit Details](#) | [Remove](#)
- Jacob M White
Male - 6
[Edit Basic Info](#) | [Edit Details](#) | [Remove](#)
- Jessica R White
Female
[Edit Basic Info](#) | [Edit Details](#) | [Remove](#)

Addresses [+ ADD](#)

- 43 North Park Avenue Bartlesville OK 74003
House - Single Family
[Edit Basic Info](#) | [Edit Details](#) | [Remove](#)
- 1701 SE Frank Phillips Blvd Bartlesville OK 74003
Office / Commercial
[Edit Basic Info](#) | [Edit Details](#) | [Remove](#)

Phones [+ ADD](#)



People / Household



Addresses



Phone Numbers



Emergency Contacts



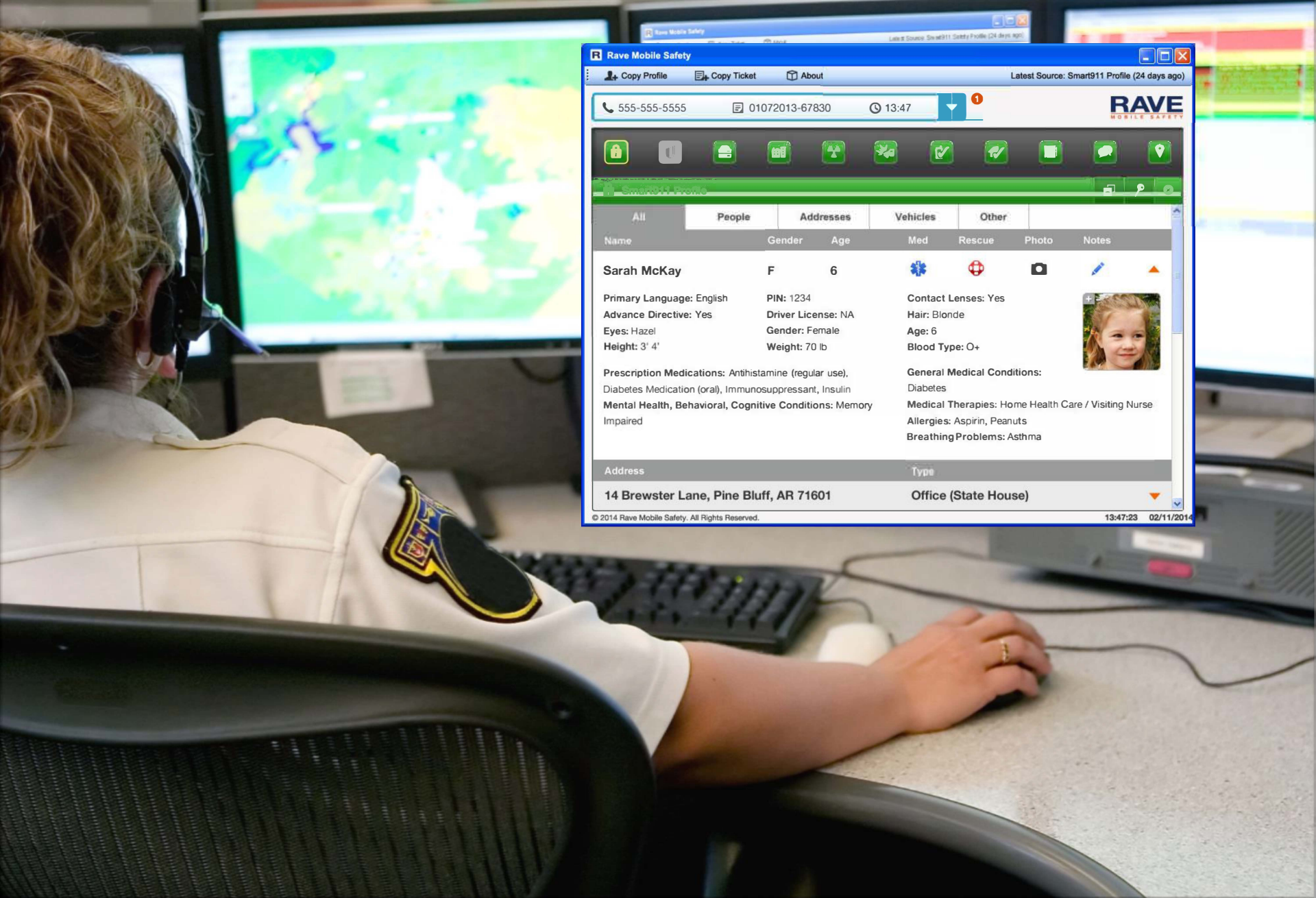
Vehicles



Animals

Profile is Stored in Secure Database





Rave Mobile Safety

Copy Profile Copy Ticket About Latest Source: Smart911 Profile (24 days ago)

555-555-5555 01072013-67830 13:47

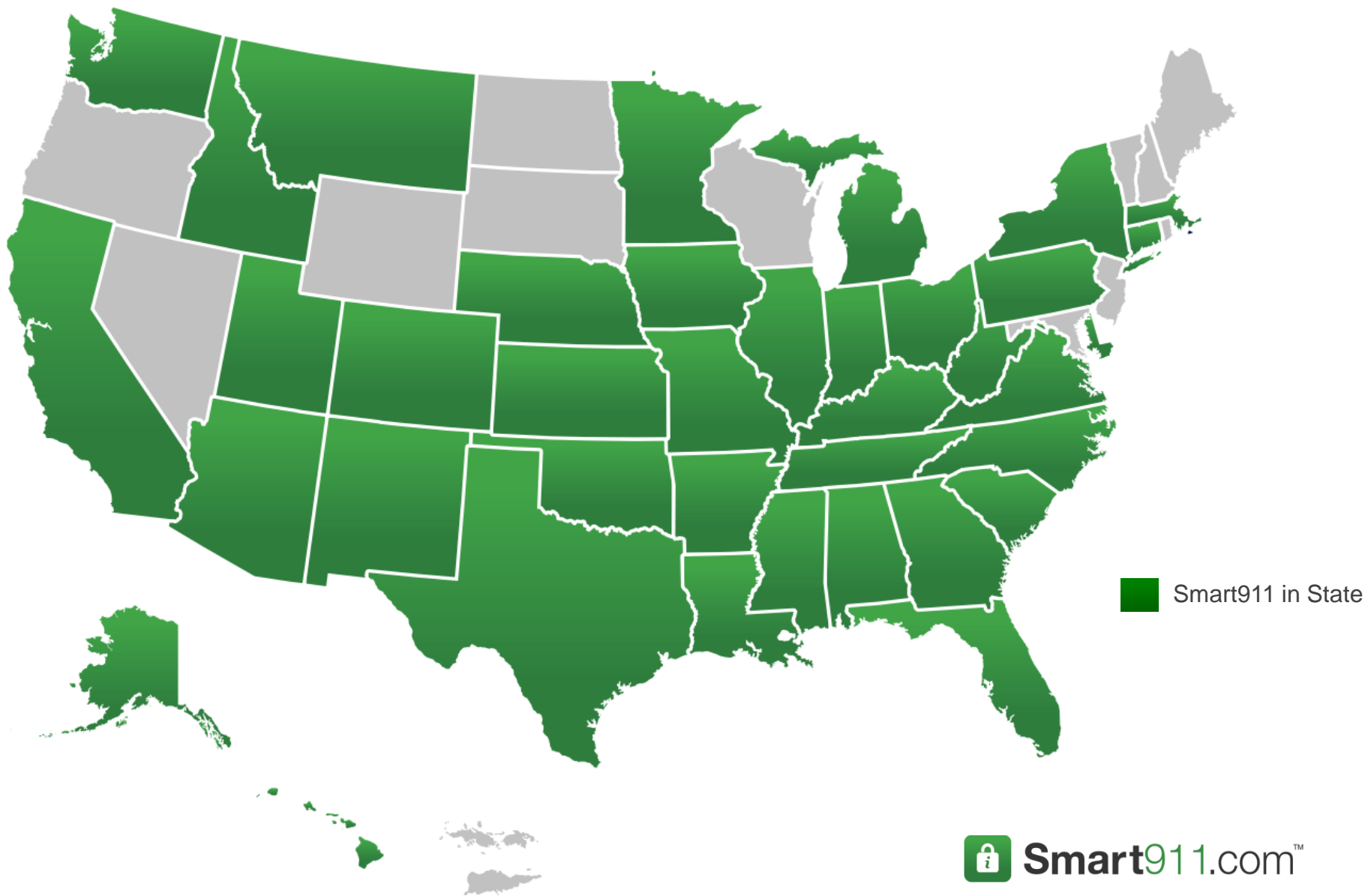
RAVE
MOBILE SAFETY

Smart911 Profile

All	People	Addresses	Vehicles	Other		
Name	Gender	Age	Med	Rescue	Photo	Notes
Sarah McKay	F	6				
Primary Language: English	PIN: 1234	Contact Lenses: Yes				
Advance Directive: Yes	Driver License: NA	Hair: Blonde				
Eyes: Hazel	Gender: Female	Age: 6				
Height: 3' 4"	Weight: 70 lb	Blood Type: O+				
Prescription Medications: Antihistamine (regular use), Diabetes Medication (oral), Immunosuppressant, Insulin	General Medical Conditions: Diabetes	Medical Therapies: Home Health Care / Visiting Nurse				
Mental Health, Behavioral, Cognitive Conditions: Memory Impaired	Allergies: Aspirin, Peanuts	Breathing Problems: Asthma				
Address	Type					
14 Brewster Lane, Pine Bluff, AR 71601	Office (State House)					

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Smart911 is Nationwide Service



Smart911 Also Helps 9-1-1 Better Respond To Facility Emergencies



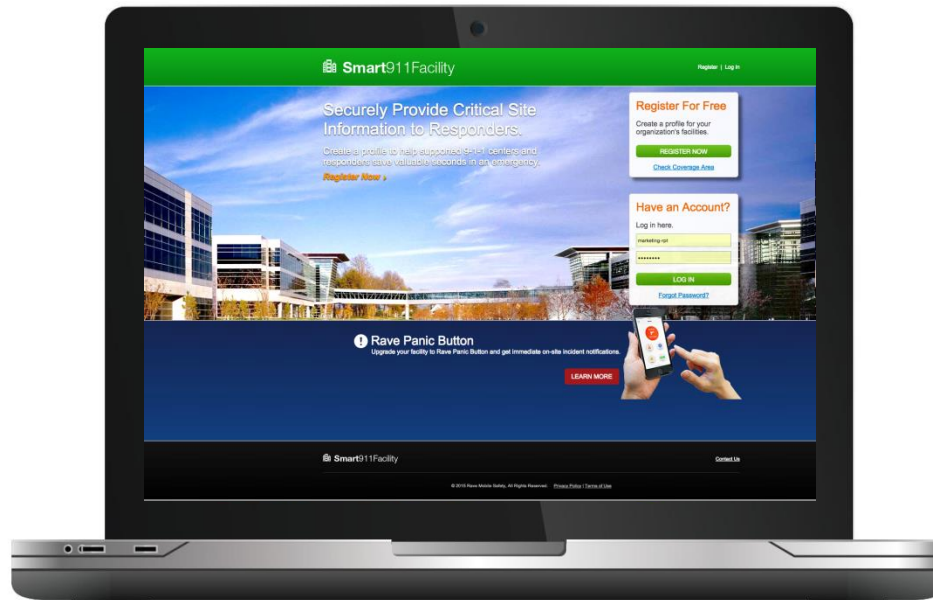
Providing 9-1-1 With Valuable Facility Information



Sign Up At



Smart911 Facility.com



Safety Tips For Calling

9

1

1



Know Your Location

Don't Hang
Up



Teach Your Children How to Call 9-1-1



The background features several overlapping speech bubbles in shades of orange, pink, and teal. Below the text, there are three large, stylized question marks in teal, pink, and orange. The text is centered and reads:

**ANSWER ALL THE
DISPATCHER'S
QUESTIONS**

спасибо
danke 謝謝
ngiyabonga
teşekkür ederim
tapadh leat
dank je
gracias
mochchakkeram
bedankt
huala
mauruuru
thank you
dziękuje
sagolun
sukriya
kop khun krap
go raibh maith agat
arigato
takk
dakujem
merci
merci
obrigado
terima kasih
감사합니다
ευχαριστώ