Questions and Answers – Electronic Graphic Control Panels

As of August 30, 2022

Thank you for your interest in our request for proposal. As the name implies this is a request for a proposal from your company as to what you feel is the best fit for our needs. BCSO will answer the questions to the best of our abilities.

1. The existing audio communication head-end equipment is obsolete and replacement parts are not available. Are we to re-use this equipment or replace it with new? If you feel the equipment is unable to be used then you should include new equipment in your proposal as we are looking for a turn-key solution.
2. The existing door control boards are obsolete and proprietary. Are we to re-use this equipment or replace it with new non-proprietary equipment? If you feel the equipment is unable to be used then you should include new equipment in your proposal as we are looking for a turn-key solution.
3. Are we to maintain the relay interface to the existing Northern Card Access System? If you feel the equipment is unable to be used then you should include new equipment in your proposal as we are looking for a turn-key solution.
4. Are we to maintain the relay interface to the existing MicroLite lighting control system? If you feel the equipment is unable to be used then you should include new equipment in your proposal as we are looking for a turn-key solution.
5. The existing Perimeter Products wireless duress system appears to be abandoned and non-functional. Are we to leave this system as-is and non-functional? Yes this equipment is currently not being used. If you offer a similar product that you would want to include as a side note to the proposal that would be fine.
6. The existing Omron PLC equipment is original, legacy equipment. The specifications don't mention replacing it with new equipment, but we feel like it will be necessary for an overall upgrade. Are we to replace the existing PLC equipment with new? If you feel the equipment is unable to be used then you should include new equipment in your proposal as we are looking for a turn-key solution.
7. What software is used for the existing guard tour system? I have been told this is Wonderware.
8. Do you want an audit trail system with this new system upgrade? Yes we currently have an audit trail and would want that in future products.
9. Is there a minimum warranty period requirement? No there is not a minimum warranty period but the longer the full warranty the better.
10. Can you confirm whether or not any cell speakers have "audio level alert"? If so which cells? The documentation shows that several cells have this functionality. There are not any cells with that function that I am aware of.